

# Sedex Members Ethical Trade Audit Report

## Version 6.1



	A	udit D	etails				
Sedex Company Reference: (only available on Sedex System)				eference: e on Sedex	ZS: 405259644		
Business name (Company name):	Yangzhou Fengshar	ng Leo	ather Factory				
Site name:	Yangzhou Fengshang Leather Factory 扬州风尚皮具厂						
Site address: (Please include full address)	NO.23, West Station Road, Daqiao Town Jiangdu District, Yangzhou City, Jian Province 扬州市江都区大桥镇型 西路 23 号	n, Igsu	Country:		China		
Site contact and job title:	Ms. Ren Xiaoping /	Finan	ce Supervisor				
Site phone:	86-13585256940		Site e-mail:		304581239@qq.com		
SMETA Audit Pillars:	Labour Standards	Safe	lealth & ty (plus ronment 2- r)	Environr 4-pillar	nent	Business Ethics	
Date of Audit:	November 9, 2022						

#### Audit Company Name & Logo:

Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

BCI Compliance Group BCI COMPLIANCE GROUP

Yangzhou Fengshang Leather Factory

		ducted By			
Affiliate Audit Company		Purchaser		Retailer	
Brand owner		NGO		Trade Union	
Multi– stakeholder			Combined Audit	select all that appl	у)

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <u>grievance@sedex.com</u>.

To confirm the validity of this report, please visit <u>https://www.sedex.com/audit-verifier/</u>



## Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



## **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

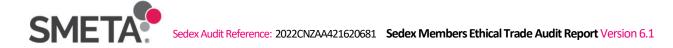
Auditor Team (s) (please list all including all interviewers):Lead auditor: Sally LinAPSCA number: CSCA 21705506Lead auditor APSCA status: In Good StandingAPSCA number: NilTeam auditor: NilAPSCA number: NilInterviewers: Sally LinAPSCA number: CSCA 21705506

Report writer: Sally Lin / CSCA 21705506 Report reviewer:

#### Date of declaration: November 9, 2022

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.

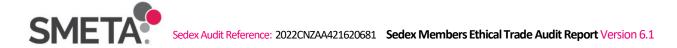


## **Summary of Findings**

<b>Issue</b> (please click on the issue title to go direct to the appropriate audit results by clause) <b>Note to auditor, please ensure that when issuing</b>	(Only conformit	check box <sup>,</sup> y, and only	<b>n–Conformity</b> when there is c in the box/es v ty can be foun	1 non– vhere the		d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
the audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	

0A	Universal Rights covering UNGP				0	0	Nil
OB	Management systems and code implementation			1	0	0	NC: Workers are not familiar with the ETI Code.
1.	Freely chosen Employment			0	0	0	Nil
2	Freedom of Association			0	0	0	Nil
3	Safety and Hygienic Conditions			4	0	0	<ol> <li>NC:</li> <li>10 out of 10 High-head sewing machines without belt guard.</li> <li>2 out of 5 sewing machines without needle guards.</li> <li>One glue spraying worker was not wearing rubber gloves.</li> <li>Privacy partitions and privacy doors were not installed in the toilets.</li> </ol>
4	<u>Child Labour</u>			0	0	0	Nil
5	Living Wages and Benefits	$\boxtimes$		1	0	0	NC: Insufficient social insurance coverage.





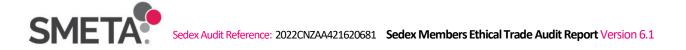
6	Working Hours	$\boxtimes$		1	0	0	NC: Exceeded monthly overtime hours.
7	<u>Discrimination</u>			0	0	0	Nil
8	Regular Employment			0	0	0	Nil
8A	<u>Sub-Contracting and</u> Homeworking			0	0	0	Nil
9	Harsh or Inhumane Treatment			0	0	0	Nil
10A	Entitlement to Work			0	0	0	Nil
10B2	Environment 2-Pillar			0	0	0	Nil
10B4	Environment 4–Pillar			N/A	N/A	N/A	N/A
10C	Business Ethics			N/A	N/A	N/A	N/A

General observations and summary of the site:

The site was established in July 2015 and has been operating at current site since then. The site produced leather bags. It consists two buildings, including one 6-storey buildings used as workshops, warehouses and office; one 1-storey building used as cutting workshop. There were a total of 74 employees currently working in the factory, which includes 64 production employees and 10 non-production employees, 73 employees were local employee and only one employee was migrant employee. No canteen and dormitory were provided for workers.

According to the management file provided by the factory and indicated from biometric attendance system, the working time is 08:00-12:00, 13:30-17:30, overtime 18:30-21:30. Overtime is voluntary. They have one day for rest each week.

The 2-pillar audit was performed over 1 man day by one auditor. The audit included opening meeting, onsite tour, management and worker interviews, document review, pre-closing meeting and closing meeting and summary of findings. All interviewed workers confirmed that they were favourable towards the factory. They enjoyed the work and stated it was a friendly environment. Pay is always accurate and is paid on time; no issues with the payslips were noted. Also, they stated that they felt comfortable in approaching with any concerns they have.



No Business Critical Issues have been raised. Only several Non-compliance issues have risen in elements listed in above table. Please refer to Section of Audit Results by Clause for a summary of the evaluation results.

\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.







## **Site Details**

	Site Details					
A: Company Name:	Yangzhou Fengshang Leather F	actory				
B: Site name:	Yangzhou Fengshang Leather F 扬州风尚皮具厂	actory				
C: GPS location: (If available)	GPS Address: NO.23, West Station Road, Daqiao Town, Jiangdu District, Yangzhou City, Jiangsu Province					
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license number: 913210123462877749 The valid date: from July 7, 2015 to long term.					
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Leather bags					
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Yangzhou Fengshang Leather F Station Road, Daqiao Town, Jian Jiangsu Province. The site was e been operating at current site si leather bags. It consists two build buildings used as workshops, wo storey building used as cutting v 74 employees currently working 64 production employees and 1 73 employees were local emplo was migrant employee. All the e factory directly. There were no t workers were found in the factor were provided for workers.	stablished in July 2015 and has ince then. The site produced dings, including one 6-storey arehouses and office; one 1- vorkshop. There were a total of in the factory, which includes 0 non-production employees, oyee and only one employee employees are recruited by the remporary workers or agency ry. No canteen and dormitory				



1#Production Building	Description	Remark, if any
Floor 1	Inspection, packing workshop, finished products warehouse	Established 2006. The facility rented the building since 2015.
Floor 2	Sewing, glue spraying, paste workshop	Established 2006. The facility rented the building since 2015.
Floor 3	Sewing, glue spraying, paste workshop	Established 2006. The facility rented the building since 2015.
Floor 4	Sewing workshop	Established 2006. The facility rented the building since 2015.
Floor 5	Sample making workshop	Established 2006. The facility rented the building since 2015.
Floor 6	Office	Established 2006. The facility rented the building since 2015.
Is this a shared building?	No	N/A
2#Production Building	Description	Remark, if any
Floor 1	Raw material warehouse, cutting workshop	Established 2006. The facility rented the building since 2021.
Is this a shared building?	No	N/A
F1: Visible structura Yes No F2: Please give det Based on onsite ob was safe and integ audit.	oservation, the structure grated, and no crack w ave a structural engine	e of factory buildings vas found during the



	The facility had provided the report of construction completion acceptance of all buildings for review.
G: Site function:	<ul> <li>Agent</li> <li>Factory Processing/Manufacturer</li> <li>Finished Product Supplier</li> <li>Grower</li> <li>Homeworker</li> <li>Labour Provider</li> <li>Pack House</li> <li>Primary Producer</li> <li>Service Provider</li> <li>Sub-Contractor</li> </ul>
H: Month(s) of peak season: (if applicable)	There was no peak or low season in past months.
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	The factory was manufacturing leather bags. The main production processes were listed as below: Raw material, Cutting, Glue spraying, Paste, Sewing, Inspection and packing. The main production equipment were cutting machines, sewing machines etc. No process was subcontracted.
J: What form of worker representation / union is there on site?	□ Union (name) ⊠ Worker Committee □ Other (specify) □ None
K: Is there any night production work at the site?	☐ Yes ⊠ No
L: Are there any on site provided worker accommodation buildings e.g. dormitories	<ul> <li>☐ Yes</li> <li>☑ No</li> <li>L1: If yes, approx. % of workers in on site accommodation</li> </ul>
M: Are there any off site provided worker accommodation buildings	☐ Yes ⊠ No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	☐ Yes ☐ No N1: If no, please give details: N/A



Audit Parameters							
A: Time in and time out	A1: Day 1 Time in: 09:10A3: Day 2 Time in: N/AA5: Day 3 Time in: N/AA2: Day 1 Time out:17:15A4: Day 2 Time out: N/AA6: Day 3 Time out: N						
B: Number of auditor days used:	1 Man day (1 auditor X 1 d	lay)					
C: Audit type:	Full Initial Periodic Full Follow–up Partial Follow–Up Partial Other If other, please define						
D: Was the audit announced?	Announced Semi – announced: Wir Unannounced	ndow detail: weeks					
E: Was the Sedex SAQ available for review?	Yes No E1: If No, why not?						
F: Any conflicting information SAQ/Pre- Audit Info to Audit findings?	<ul> <li>☐ Yes</li> <li>⊠ No</li> <li>If Yes, please capture details</li> </ul>	ail in appropriate audit by cl	ause				
G: Who signed and agreed CAPR (Name and job title)	Ms. Ren Xiaoping / Financ	e Supervisor					
H: Is further information available (If yes, please contact audit company for details)	☐ Yes ⊠ No						
I: Previous audit date:	N/A						
J: Previous audit type:	N/A						
K: Were any previous audits reviewed for this audit	□ Yes □ No ⊠ N/A						

Audit attendance	Management	Worker Representatives		
	Senior	Worker Committee	Union	
	management	representatives	representatives	



A: Present at the opening meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
B: Present at the audit?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
C: Present at the closing meeting?	🛛 Yes	🗌 No	🛛 Yes	🗌 No	Yes	🛛 No
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	N/A					
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	There was no trade union established in the factory.					



## **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

Worker Analysis											
		Local			Migrant*			Total			
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers				
Worker numbers – Male	2	0	0	0	0	0	0	2			
Worker numbers – female	61	0	0	1	0	0	0	62			
Total	63	0	0	1	0	0	0	64			
Number of Workers interviewed – male	2	0	0	0	0	0	0	2			
Number of Workers interviewed – female	7	0	0	1	0	0	0	8			
Total – interviewed sample size	9	0	0	1	0	0	0	10			





A: Nationality of Management	China	
B: Please list the nationalities of all workers, with the three most common nationalities listed first. Please add more nationalities as applicable to site. Add more rows if required.	Nationalities: B1: Nationality 1: <u>China</u> B2: Nationality 2: <u></u> B3: Nationality 3: <u></u>	Was the list completed during peak season? Yes No If no, please describe how this may vary during peak periods: N/A, there was no peak or low season in the past one year.
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 <u>100%</u> C1: approx % total workforce: Nationality 2 <u></u> C2: approx % total workforce: Nationality 3 <u></u>	
D: Worker remuneration (management information)	D:% workers on piece rate D1:% hourly paid workers D2:% salaried workers Payment cycle: D3:% daily paid D4:% weekly paid D5:% monthly paid D6:% other D7: If other, please give details	





Worker Interview Summary		
A: Were workers aware of the audit?	∑ Yes □ No	
B: Were workers aware of the code?	X Yes No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	4 workers in a group, to	ally one group
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 2	D2: Female: 4
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors. Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	Yes No If no, please give details	5
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	X Yes No	
G: In general, what was the attitude of the workers towards their workplace?	∑ Favourable □ Non-favourable □ Indifferent	
H: What was the most common worker complaint?	No special complaint fro workers.	om the interviewed
I: What did the workers like the most about working at this site?	All workers said they we manner of factory man	
J: Any additional comment(s) regarding interviews:	Nil	
K: Attitude of workers to hours worked: All interviewed workers said they ac the current working hours.		
L. Is there any worker survey information available?		
☐ Yes ⊠ No L1: If yes, please give details:		



#### M: Attitude of workers:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

10 workers were randomly selected from different department for private interview, including 2 male and 8 female employees, they were interviewed as 1 group of 4 workers and 6 workers were interviewed individually.

The workers were assured of confidentiality and they spoke freely of their views of the factory. All workers said they were satisfied with their employment at the factory and they were satisfied with the current wages which in their view were in line with wages in the locality. They felt free to leave this employer and understood the notice period required. They had good relationships with their supervisors and managers who treated them with respect.

They were able to make suggestion or grievance to suggestion box, boss or worker representatives.

N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

No union existed in the facility.

The worker representatives within the facility were allowed to carry out activities relating to employees' right and interest without management interference, and they were given access to the workplace in order to carry out their representative functions.

O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The factory management showed a positive attitude to this audit during the whole process. The requested documents were provided timely. A private room was arranged for workers' interview and the management allowed auditor to select workers for interviews. Photos taking of the facilities and copies' keeping of the samples of the reviewed documents were also permitted by the facility management. In the closing meeting, the management agreed with the found non-compliances and stated that they would take relevant corrective and preventive actions for the found non- compliances as soon as possible. The management did not raise any negative feedback for the audit.



## Audit Results by Claus

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

1. The facility had documented policy and procedure covering human rights impacts and issues, the policy and procedure were signed by highest level management.

2. The finance supervisor Ren Xiaoping was responsible for implementing standards concerning Human rights.

3. The facility communicated its policies and practices including human rights impacts and issues to all facility employees through orientation training and annual refresh training.

4. The facility required their suppliers to sign written commitments to ensure the facility's human right policy and procedure to be understood and followed.

5. The facility conducted periodic assessment for their suppliers to ensure their suppliers will not have adverse impact on human rights.

6. The facility established a documented remediation procedure to ensure their stakeholders who have an adverse impact on human rights will be addressed and enable effective remediation.

7. Employees could freely report issues related to human rights impacts to the highest-level management directly or posting their documented issues into suggestion box etc.

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Facility policy and procedure concerning Human rights

2. Employee Handbook which stipulated complying with ETI Code was review



3. Social Compliance Manual which included details of Code and Business Ethics with the commitment of being compliant in all aspects of business and integrity aligned with the client's requirement and local law was reviewed.

- 4. Training records during past one year
- 5. Commitment letter signed by the facility's suppliers
- 6. Assessment reports for their suppliers
- 7. Management interview
- 8. Employee interview

Any other comments: Nil

A: Policy statement that expresses commitment to respect human rights?	<ul> <li>Yes</li> <li>No</li> <li>A1: Please give details:</li> <li>Factory promises to respect human rights in non- discriminatory, safe work, freedom of Association, equal work, not treated harshly or humanely, the right to education and development, protect own physical and mental health, obtain the necessary food, clothing and lodging rights, gain the security of life, prohibits the use of child labour and forced labour rights, the right to gain minimum wage / minimum living wage, and get the right to rest and leisure.</li> </ul>
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	Yes No Please give details: Name: Ren Xiaoping Job title: Finance Supervisor
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	Yes No C1: Please give details: Interviewed employees claimed that the facility had a policy to encourage them to report, and deal with human rights impacts, this was also confirmed through document review and management interview.
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights- compatible, a source of continuous learning and based on stakeholder engagement)	Yes No D1: If no, please give details Workers could raise their complaint or suggestions to their supervisors/ management through suggestion box and representative. The factory management would conduct meeting with worker representatives and reply the handling result of complaint on publicity column.



E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No E1: Please give details: The factory had established procedure to protect workers' information, and it was implemented.
Fir Finding: Observation Company NC	Dipective evidence
Description of observation: None observed	observed: Not applicable

Local law or ETI/Additional elements / customer specific requirement:

Comments:

Good examples observed:		
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not applicable	



## Measuring Workplace Impact

Workplace Impact		
A: Annual worker turnover: Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: %	A2: This year <u>1.5</u> %
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1 <sup>st</sup> day of 90 day period + number of employees on the last day of the 90 day period) / 2]	0	
C: Annual % absenteeism: Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year	C1: Last year: <u>3.1</u> %	C2: This year <u>1.7</u> %
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	2.3%	
E: Are accidents recorded?	Yes No E1: Please describe: If there was accident happened, the factory would make records.	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Jan. – Dec. 2021 Number: 0	F2: This year: Jan. –Oct. 2022 Number: 0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total workers]	Aug. –Oct. 2022: Number: Nil	_
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: Jan. – Dec. 2021 0	H2: This year: Jan. – Oct. 2022 0
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0% workers	I2: 12 months 0% workers



J: % of workers that work on average	J1:6	months
more than 60 total hours / week in the	0	% workers
last 6 / 12 months:		

J2: 12 months 0 % workers

### **OB: Management system and Code Implementation**

(Click here to return to summary of findings)

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.4 Suppliers are expected to communicate this Code to all employees.

0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

1. The factory had established a management system to manage the social accountability issues in the factory. Management review and internal assessment system was implemented to make improvement. 2. The factory posted ETI code on board, and communicated this Code to all employees by training. Based on talking with factory management and workers, they were still not familiar with ETI Base Codes. 3. Ms. Ren Xiaoping, Finance Supervisor was responsible for compliance with the local laws and ETI Code.

#### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. A manual created by the factory which contained all required documents and all appropriate procedures for meeting the client's code of conduct and the legal requirements. 2. Management interview and workers interview confirmed that the factory provided training on social compliance policy and detailed requirement to them.

Any other comments: Nil

#### Management Systems:

A: In the last 12 months, has the site been subject to any fines/prosecutions for non-compliance to any regulations?

Yes A1: Please give details: No such evidence was identified.



B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: The factory had established relevant procedures about reducing the risk of forced labour, child labour, discrimination, harassment & abuse.
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Based on document review and worker interviews, the factory had established relevant procedures about reducing the risk of forced labour, child labour, discrimination, harassment etc. and provided relevant training for workers.
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Managers and workers have received training in the standards for forced labour, child labour, and discrimination etc.
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Training materials, training records with attendees' signatures were provided, and management and workers interviewees confirmed that they received the training for the policy/procedures.
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits). <i>Please detail (Number and date).</i>	<ul> <li>☐ Yes</li> <li>⊠ No</li> <li>F1: Please give details:</li> <li>No such evidence was identified.</li> </ul>
G: Is there a Human Resources manager/department? If Yes, please detail.	Yes No G1: Please give details: The facility had Human Resources department which in charge of the recruitment of employees, assignment of employees' post, etc. There was one Human Resources Supervisor in the facility.
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Finance Supervisor Mr. Ren Xiaoping was responsible for implementation of the code.
I: Is there a policy to ensure all worker information is confidential?	Yes No 11: Please give details: The privacy procedures for workers' information were provided.
J: Is there an effective procedure to ensure confidential information is kept confidential?	∑ Yes □ No



	J1: Please give details: The privacy procedures for workers' information were provided.	
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	Yes No K1: Please give details: Risk assessment records for policy and procedure were provided.	
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: Through reviewing the corrective action plan issued during internal monitoring and internal checks, it was noted that effective action had been taken to reduce or eliminate these risks.	
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: The relevant policy was in place, which included the requirement of requiring their suppliers to sign written commitments to ensure this code to be understood and followed.	
Land rights		
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	Yes No N1: Please give details: The factory provided their leasing agreement and the building property title certificate and relevant reports (fire safety, construction safety and environment).	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: The admin. Department was responsible for conducting legal due diligence.	
P: Does the site have a written policy and procedures specific to land rights. If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	☐ Yes ⊠ No P1: If yes, how does the company obtain FPIC:	
Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	Yes No Q1: Please give details: Lease contract was reviewed during this audit.	



R. Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	Yes No R1: Please give details: The Facility demonstrates that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts.
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.	<ul> <li>Yes</li> <li>No</li> <li>S1: Please give details:</li> <li>All the areas of factory were legal according to the interview and document review.</li> </ul>

Non-compliance:		
1. Description of non-compliance:         NC against ETI/Additional Elements       NC against Local Law         NC against customer code:         It was noted that the ETI base code was posted on the factory notice board and factory provide ETI training to workers, but some workers still not familiar with it.	Objective evidence observed: (where relevant please add photo numbers) Document review and management interview	
Additional elements: 0.B.4 Suppliers are expected to communicate this Code to all employees. Recommended corrective action:		

Observation:		
Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> Not Applicable	
Comments:		

Good Examples observed:	
Description of Good Example (GE): None observed	<b>Objective evidence observed:</b> Not applicable



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

ETI

1.1 There is no forced, bonded or involuntary prison labour.
1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- 1. The factory established a policy to ensure employment is freely chosen. The policy includes the following clause:
- 2. The factory does not require deposit or withhold employees' ID cards.
- 3. The factory does not limit the employees' freedom.
- 4. There is no forced, bonded or involuntary prison labour.
- 5. Employees are free to leave their employer after reasonable notice.

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Based on interview with the management and workers, employees could be freely resignation after communication with management in advance. They did not require lodging their identity papers to the factory. And no deposit was required during the requirement.

2. Based on the workers and management interviews, the workers were free to leave after work shift, and there was no forced, bonded or involuntary prison labour identified.

- 3. Personnel files (all were checked)
- 4. Resignation records
- 5. Factory rules
- 6. Employee handbook

Any other comments: Nil

A: Is there any evidence of	Tes Yes
retention of original documents,	No
e.g. passports/ID's	A1: If yes, please give details and category of workers affected:



B: Is there any evidence of a loan scheme in operation	☐ Yes ⊠ No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	<ul> <li>Yes</li> <li>No</li> <li>C1: If yes, please give details and category of worker affected:</li> </ul>
D: Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ⊠ No D1: Please describe finding:
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	<ul> <li>Yes</li> <li>No</li> <li>⊠ Not applicable</li> <li>E1: Please describe finding:</li> </ul>
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	☐ Yes ⊠ No F1: Please describe finding: No such evidence was identified.
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	Yes No Not applicable G1: If yes, please give details and category of workers affected: The factory had established controlling procedure for its suppliers, communicated the anti-policy forced / trafficked / bonded labour policy with its employees and suppliers, and conducted regular onsite assessment for its suppliers.
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: The factory had established anti-forced/trafficked labour policy, communicated the policy with its employees, and conducted regular internal audit to assure that there was no forced/trafficked labour happened.

Non-compliance:



1. Description of non-compliance: NC against ETI NC against Local Law: NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers) Not Applicable
Local law and/or ETI requirement	
Recommended corrective action:	

Observation:		
Description of observation: None observed	<b>Objective evidence</b> observed: Not Applicable	
Local law or ETI requirement:		
Comments:		

Good Examples observed:	
Description of Good Example (GE): None observed	<b>Objective evidence observed:</b> Not Applicable



#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings)

(Click here to return to Key Information)

#### ETI

2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.

2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.

2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.

2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- 1. Based on documents review, management and workers interview, it was identified that worker representatives were available, and they were elected by workers freely.
- 2. The procedure and meeting records showed that the worker representatives communicated with factory management quarterly. And relevant records were kept by the factory.
- 3. There was no trade union established in the factory.
- 4. All interviewees confirmed that they could raise their complaints to the worker's representatives, suggestion box or boss directly.

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Complaint& handling record.
- 2. Freedom of Association policies.
- 3. Meeting minutes of the worker's committee meeting.
- 4. Selection program and records.

Any other comments: Nil

□ Union (name) ⊠ Worker Committee □ Other (specify): □ None



B: Is it a legal requirement to have a union?	☐ Yes ⊠ No	
C: Is it a legal requirement to have a worker's committee?	☐ Yes ⊠ No	
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	<ul> <li>Yes</li> <li>No</li> <li>D1: Please give details:</li> <li>Suggestion box, worker representatives or report to boss directly</li> <li>D2: Is there evidence of free elections?</li> <li>Yes</li> <li>No</li> </ul>	
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	Yes No E1: Please give details: The factory provided meeting room to allow the worker representatives to conduct related business. Meeting records were provided for review.	
F: Name of union and union representative, if applicable:	No trade union was established in the factory, and worker representatives were available in the factory.	F1: Is there evidence of free elections?
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker representatives Workers could raise their complaint to the worker representatives, suggestion box or reflect to boss directly.	G1: Is there evidence of free elections? ∑ Yes □ No □ N/A
H: Are all workers aware of who their representatives are?	Yes 🗌 No	Based on worker interviews, workers knew their representatives, e.g. Zhou Jie
I: Were worker representatives freely elected?	Xes No	11: Date of last election: July 6, 2021
J: Do workers know what topics can be raised with their representatives?		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: One worker representative was interviewed.	



L: Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	The meeting records were kept by the factory. According to the latest records, the meeting was held on November 7, 2022, the manager and the representatives were present, the meeting topics were about improve the rules and regulations, promote civilized behaviour, etc. The meeting minutes were communicated with workers by verbal communication. It lasts one hour.	
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	🗌 Yes 🖾 No	
If <b>Yes</b> , what percentage by trade Union/worker representation	M1:% workers covered by Union CBA	M2:% workers covered by worker rep CBA
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☐ No N/A, there was no CBA	

Non-compliance:		
Description of non-compliance:     NC against ETI NC against Local Law NC against customer code:     None observed	Objective evidence observed: (where relevant please add photo numbers) Not Applicable	
Local law and/or ETI requirement:		
Recommended corrective action:		

Observation:		
Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> Not Applicable.	
Comments:		

Good Examples observed:	
Description of Good Example (GE): None observed	<b>Objective evidence</b> <b>observed:</b> Not Applicable.



#### 3: Working Conditions are Safe and Hygienic

<u>(Click here to return to summary of findings)</u> (Click here to return to Key Information)

#### ETI

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.

3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.

3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

1. General Health and Safety management

- Ms. Ren Xiaoping / Finance Supervisor was responsible for issue of Health & Safety in the factory.
- Minutes of meetings show that there were monthly meetings between H&S committee and H&S manager.
- Ventilation, temperature and lighting were adequate for the production processes.
- Sufficient clean toilets segregated by gender were available at all times to workers.
- The factory provided potable water to workers free of charge in workshop.
- 2. Fire Safety
- Evacuation plans were posted in workshop and understood by all interviewed workers.
- Sufficient fire-fighting equipment such as fire extinguishers, fire alarm and hydrants in production
- building. Regular inspection was taken by the factory per month.
- There were at least two exits in each workshop.

• Fire drill was conducted twice in the past one year and the latest one was occurred on October 15, 2022 and all records were kept.

3. Electrical safety

• All electrical equipment was maintained in good condition such as sockets, plugs, switches and main fuse boards.

- Hire a qualified electrician and the qualification certificates were provided for review.
- 4. Medical services
- Sufficient first aid kits in each production area.
- There were two trained first aid workers at the factory and they provide their qualifications for review.
- 5. Chemical safety
- Chemicals were stored in anti-leakage facility and with safety label & MSDS.
- Eye washing facility was available in chemicals storage area.

• Workers concerned the chemical use confirmed that they had been trained on correct handling procedures as well as what to do in an emergency.



## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Health and safety policy
- 2. Health and safety committee minutes
- 3. Fire equipment maintenance records
- 4. Training records
- 5. Fire safety certificate
- 6. Chemical list and MSDS for each chemical
- 7. Fire drill records
- 8. Trained first aider register
- 9. Accident records
- 10. Interview with factory management and workers
- 11. Onsite observation

Any other comments: Nil

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	Yes No A1: Please give details: General Health & Safety and occupational Health & Safety policies and procedures were provided, and training records were kept by the factory.
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: General Health & Safety and occupational Health & Safety policies and procedures were included in worker's manual.
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	<ul> <li>☐ Yes</li> <li>➢ No</li> <li>C1: Please give details:</li> <li>No such evidence was identified.</li> </ul>
D: Are visitors to the site informed on H&S and provided with personal protective equipment	Yes No D1: Please give details: Auditor was informed on H&S and factory provided proper personal protective equipment to auditor before entering the workshops.
E: Is a medical room or medical facility provided for workers? If yes, do the room(s) meet legal requirements and is the size/number of	<ul> <li>Yes</li> <li>No</li> <li>E1: Please give details:</li> <li>No legal requirement for this kind of industry.</li> </ul>
rooms suitable for the number of workers.	



	-
F: Is there a doctor or nurse on site or	Yes
there is easy access to first aider/	□ No
trained medical aid?	F1: Please give details:
	First aid box and first aider were available onsite.
G: Where the facility provides worker	Yes
transport - is it fit for purpose, safe,	No No
maintained and operated by	G1: Please give details:
competent persons e.g. buses and	No worker transport was provided to employees.
other vehicles?	
H: Is secure personal storage space	Yes
provided for workers in their living	No No
space and is fit for purpose?	H1: Please give details:
	N/A, no dormitories were provided by the factory.
I: Are H&S Risk assessments are	🛛 Yes
conducted (including evaluating the	□ No
arrangements for workers doing	11: Please give details:
overtime e.g. driving after a long shift)	The factory had conducted the H&S risk assessments and they
and are there controls to reduce	had made plans to reduce some identified risks.
identified risk?	
J: Is the site meeting its legal obligations	X Yes
on environmental requirements	□ No
including required permits for use and	J1: Please give details:
disposal of natural resources?	The factory obtained all legally required permits on environment.
K: Is the site meeting its customer	🛛 Yes
requirements on environmental	□ No
standards, including the use of banned	K1: Please give details:
chemicals?	The factory met with customer's requirement on environment
	standard, and no banned chemicals was used.

Non-compliance:		
<ul> <li>1. Description of non-compliance:         <ul> <li>NC against ETI</li> <li>NC against Local Law</li> <li>NC against customer code:</li> </ul> </li> <li>During factory tour, it was noted that no belt guard was installed for 10 out of 10 High-head sewing machines in the sewing workshop on the second floor.</li> <li>Local law and/or ETI requirement Local law</li> </ul> <li>In accordance with General rules of design on health and safety of production facility (GB5083-1999), Article 6.1.6 The exposed dangerous components or part of any transmission belts, rotational axis, transmission chain, coupling, belt wheel, gear, flying wheels, chain wheels, electric saw and others, which is within 2 meters height of the plane where the operator is operating such devices shall be equipped with safety devices</li> <li>ETI requirement         <ul> <li>3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards.</li> </ul> </li>	Objective evidence observed: (where relevant please add photo numbers) 1. Per facility tour, please refer to NC Photo#1	



Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimizing, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Recommended corrective action:</b> It is recommended that the factory should ensure safety guards be equipped to machines to comply with the law. Enhance the inspection for all machines to ensure that machines were well maintained with safety guards.	
<b>2. Description of non-compliance:</b> NC against ETI NC against Local Law NC against customer code:	
During factory tour, it was noted that 2 out of 5 sewing machines without needle guards in sample making workshop on the fifth floor.	
Local law and/or ETI requirement: Local law	2. Per facility tour, please refer to NC Photo#2
In accordance with General rules of design on health and safety of production facility (GB5083-1999), Article 6.1.2 Necessary safeguard must be installed for all moving parts that can be accessed by the operator during machine operation.	
<b>ETI requirement</b> 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Recommended corrective action:</b> It is recommended that the factory should install needle guard for all sewing machines.	
<b>3. Description of non-compliance:</b> NC against ETI NC against Local Law NC against customer code:	
During factory tour, it was noted that one glue spraying worker in the glue spraying post was not wearing rubber gloves provided by the factory management.	
Local law and/or ETI requirement: Local law	3. Per facility tour, please refer to NC Photo#3
In accordance with Article 42 of Law of the People's Republic of China on Production Safety, business entities must provide their employees with labour protection products meeting the national or industry standards, and supervise and educate their employees on wearing or using such products in accordance with the rules of use. ETI requirement	F1010#3
3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards.	



Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Recommended corrective action:</b> It is recommended that management adopt practices and controls to ensure that necessary personal protective equipment are provided to relevant employees and measures are taken to ensure that employees use such personal protective equipment appropriately.	
<b>4. Description of non-compliance:</b> NC against ETI NC against Local Law NC against customer code:	
During factory tour, it was noted that was noted that privacy partitions and privacy doors were not installed in the toilets.	4. Per facility tour, please refer to NC Photo#4
Local law and/or ETI requirement:	
ETI requirement	
3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.	
<b>Recommended corrective action:</b> It was recommended that the toilet should install the privacy partitions and privacy doors.	

Observation:	
Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> Not Applicable.
Recommended corrective action:	

Good Examples observed:	
None observed	<b>Objective Evidence</b> <b>Observed:</b> Not Applicable



#### 4: Child Labour Shall Not Be Used

<u>(Click here to return to summary of findings)</u> <u>(Click here to return to Key Information)</u>

#### ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- 1. The factory had established policy and procedure on prohibiting child labour.
- 2. Based on recruiting instruction review, all applicants should write register sheets during recruiting, and all information identified in the register sheets should be verified. And HR staff should interview with applicants and check ID cards to verify their ages.
- 3. Based on documents review, the factory kept valid and sufficient age information such as copies of ID card, education certificate or other documents with employment history. And personal files showed that no child labour was identified in the factory. The youngest worker was 40 years old.

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Policy review
- 2. Document review: Employees' personnel files, the copy of ID Card, Hire policy etc.
- 3. Management interview
- 4. Worker interview

Any other comments:
Nil

A: Legal age of employment:	16 years old
B: Age of youngest worker found:	40 years old
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ⊠ No
D: % of under 18's at this site (of total workers)	0 %



E: Are workers under 18 subject to hazardous work assignments? (Go to clause 3 – Health and Safety)	<ul> <li>Yes</li> <li>No</li> <li>E1: If yes, give details</li> <li>There was no worker under 18 years old in the factory.</li> </ul>
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Non-compliance:		
1. Description of non-compliance:         NC against ETI         NC against ETI         NC against ETI         NC against Local Law         NC against customer code:         None observed         Local law and/or ETI requirement:	Objective evidence observed: (where relevant please add photo numbers) Not Applicable	
Recommended corrective action:		

Observation:	
Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> observed: Not Applicable
Comments:	

	Good Examples observed:	
Description of Good Example (GE): None observed		<b>Objective Evidence</b> <b>Observed:</b> Not Applicable



#### 5: Living Wages are Paid

(Click here to return to summary of findings) (Click here to return to Key information)

ETI

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

1. All sampled employees were paid at least RMB2500 per month in the tested sampled months, which was above the local minimum wage of RMB2280 per month since August 1, 2021.

2. According to provided payroll and attendance records that all sampled employees were compensated 150% of normal wages for overtime on workdays, 200% of normal wages for overtime on rest days, 300% of normal wage for overtime on statutory holidays, which was compliance with legal requirement.

3. The wages were paid in cash by the end of next month. Payment slip was given to workers.

4. According to the social insurance payment receipt provided by the factory management, it was noted that 7 out of 74 employees (including 23 eligible to social insurance coverage and 51 rehired employees) were provided with pension, unemployment, medical, maternity and injury insurance, and all 74 out of 74 employees were provided with accident insurance, the valid date was from March 1, 2022 to February 28, 2023.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Payroll records
- 2. Attendance records
- 3. Local legal minimum wage documents
- 4. Wages and benefits policy
- 5. Labor contracts for all employees
- 6. Leave records and resignation records
- 7. Pay slips of all interviewed workers
- 8. Payment receipts of social insurance
- 9. Workers and management interview

Any other comments:

Nil



Non-compliance:			
1. Description of non-compliance:         ☑ NC against ETI       ☑ NC against Local Law       ☐ NC against customer code:         It was noted that the factory's social insurance coverage was insufficient. Not all employees participated in social insurance. According to the social insurance payment receipt provided by the factory management, it was noted that only 7 out of 74 employees (including 23 eligible to social insurance coverage and 51 rehired employees) were provided with pension, unemployment, medical, maternity and injury insurance.         Remark: Commercial accident insurance was provided to 77 employees. Valid from March 1, 2022 to February 28, 2023.         Local law and/or ETI requirement:         Local law         In accordance with the Social Insurance Law of the People's Republic of China, Article 10 Employees shall participate in the basic endowment insurance, and the basic endowment insurance premiums shall be jointly paid by employers and employees, and the basic medical insurance premiums shall be jointly paid by employers and employees in accordance with the relevant provisions of the state. Article 33 Employees shall participate in the basic medical insurance, premiums shall be paid by their employment injury insurance, and the unemployment injury insurance, and the unemployment injury insurance, and the unemployment injury insurance premiums shall be paid by their employers rather than the employees in accordance with the relevant provisions of the state.         ETI requirement         Social law         Hoyees shall participate in unemployment insurance, and the unemployment injury insurance premiums shall be paid by employers rather than employees in accordance with the relevant provisions of the state.<	Objective evidence observed: (where relevant please add photo numbers) Per document reviews please refer to NC Photo #5		



Observation:		
Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> Not Applicable	
Comments:		

Description of Good Example (GE): None observed Observed: Not Applicable

### **Summary Information**

Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 8 hours/day 40 hours/week	A1: 8 hours/day 40 hours/week	A2: Yes No N/A
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 3 hours/day 36 hours/month	B1: Maximum at the site: 3 hours/day 19.5 hours/week 82 hours/month	B2: Yes No N/A
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: RMB2280/month since August 1, 2021.	C1: At least RMB2500/month	C2: Yes No N/A
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: Not less than 150% of normal wage for weekday overtime working Not less than 200% of normal	D1: 150% of normal wage for overtime on workdays, 200% of normal wage for overtime on rest days, 300% of	D2: Yes No N/A



	wage for rest day overtime working Not less than 300% of normal wages for holiday overtime working.	normal wage for overtime on statutory holidays which was compliance with legal requirement.	
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Wages analysis: (Click here to return to Key Information)			
A: Were accurate records shown at the first request?	∑ Yes □ No		
A1: If <b>No</b> , why not?	N/A		
B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 employees' records from most current month of September 2022 10 employees' records from April 2022 (random month) 10 employees' records from December 2021 (random month)		
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ⊠ No	C1: If <b>Yes</b> , please give details:	
D: If there are different legal minimum grades, are all workers graded and paid correctly?	□ Yes □ No ⊠ N/A	D1: If <b>No</b> , please give details:	
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below legal minE1: Lowest actual wages found: Note: full t employees and please state hour / week / monthMeet AboveAll sampled employees were paid at lead RMB12.1 per hour in the tested sampled months, which was above the local mini wage of RMB11.9/hour since August 1, 20		
F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2:% of workforce earning minimum wage F3: <u>100</u> % of workforce earning above minimum wage		
G: Bonus Scheme found: Please specify details:	<ul> <li>Bonus Scheme found: Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.</li> <li>1. The factory provided RMB300~2500 per month for post allowance to workers.</li> </ul>		



	2. The factory provided RMB150 per month for heat compensation from June to September.			
H: What deductions are required by law e.g. social insurance? Please state all types:	Social insurance and individual tax.			
I: Have these deductions been made?	Yes	11: Please list all deductions that <b>have</b> been made.		<ol> <li>Individual tax</li> <li>Nil</li> <li>Please describe: There was individual tax deduction from the factory.</li> </ol>
		I2: Please I deduction <b>have not</b> b made.	s that	<ol> <li>Social insurance</li> <li>Nil</li> <li>Please describe: There was no social insurance deduction from the factory.</li> </ol>
J: Were appropriate records available to verify hours of work and wages?	X Yes □ No			
K: Were any inconsistencies found? (if yes describe nature)	<ul> <li>☐ Yes</li> <li>K1: Type</li> <li>☐ Poor record keeping</li> <li>☐ Isolated incident</li> <li>☐ Repeated occurrence:</li> </ul>		ed incident	
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	Yes No L1: Please give details: It was noted that no inconsistency regarding working hours were found among the time records provided by factory management, production records collected from workshops and employees representation. The time and wage records reflect all time worked.			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	☐ Yes ⊠ No M1: Please specify amount/time:			
M2: If yes, what was the calculation method used.	ISEAL/Anker Benchmarks         Asia Floor Wage         Figures provided by Unions         Living Wage Foundation UK         Fair Wear Wage Ladder         Fairtrade Foundation			



	Other – please give details: N/A
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	Yes No N1: Please give details: The factory reviewed the wages once a year.
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No
P: Is there evidence that equal rates are being paid for equal work:	Yes No P1: Please give details: Through document review and workers' interview, it was confirmed that equal rates are being paid for equal work.
Q: How are workers paid:	∑ Cash ☐ Cheque ☐ Bank Transfer ☐ Other Q1: If other, please explain:



#### 6: Working Hours are not Excessive (Click here to return to summary of findings)

(Click here to return to Key Information)

#### ETI

6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.

6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.

6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.

6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:

- this is allowed by national law;

- this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;

- appropriate safeguards are taken to protect the workers' health and safety; and

- The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.

6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

The normal working hour system of 8 hours a day, 40 hours a week was carried out in the factory.
 The working time of workers was recorded by biometric attendance system, and the factory provided the working hour records from October 2021 to November 8, 2022 for review during the audit.
 Based on the workers' interview and working hour records provided by the factory, workers had 1-3 hours per day and 5 times overtime on workdays per week, 8 hours overtime on Saturdays. So, it was noted the maximum overtime was 82 hours per month, and the maximum total working hours were 59.5 per week.

4. Based on the working time records from October 2021 to November 8, 2022 and workers interview, workers had at least one day off in every 7 days.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):



Details:

- 1. Working time records: October 2021 to November 8, 2022
- 2. Payrolls records: October 2021 to September 2022
- 3. Factory policy on working hours
- 4. Worker contracts
- 5. Quality and production records to cross check hours
- 6. Employee interview
- 7. Management interview

Any other comments: Nil

jective evidence served: here relevant please d photo numbers) document review Management and rkers interviews ase refer to NC pto #6

#### Observation:



Description of observation: None observed Local law or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> Not applicable
Comments:	

Good	Examples observed:
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not applicable

Working hours' analysis Please include time e.g. hour/week/month (Go back to Key information)			
Systems & Processes			
A. What timekeeping systems are used: time card etc.	Describe: The working time was recorded by biometric attendance system.		
B: Is sample size same as in wages section?	∑ Yes □ No B1: If no, please give details		
C: Are standard/contracted working hours defined in <b>all</b> contracts/employment agreements?	Yes No	C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details: N/A	of
D: Are there any other types of	☐ Yes ⊠ No	D1: If YES, please complete as appropriate:	
contracts/employment agreements used?		0 hrs Part time Variable hrs Other	
		If "Other", Please define:	
		N/A	



E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ⊠ No	E1: If <b>yes</b> , please detail hours, %, types of workers affected and frequency Please give details: N/A	
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable: 1 in 7 days 2 in 14 days No If 'No', please explain:	F3: Is this allowed by local law? ∑ Yes ☐ No	
	Maximum numbe	Maximum number of days worked without a day off (in sample):	
	The maximum co	onsecutive working days were 6 days.	
Standard/Contracted Hours worked			
G: Were standard	☐ Yes ⊠ No	G1: If yes, % of workers & frequency:	
working hours over 48 hours per week found?		N/A	
H: Any local	☐ Yes ⊠ No	H1: If yes, please give details:	
waivers/local law or permissions which allow averaging/annualised hours for this site?		N/A	
Overtime Hours worked			
I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: 10 out of 10 samples from most current month of September 2022 Daily OT: Max. 3 hours Weekly OT: Max. 18 hours Monthly OT: Max. 18 hours 10 out of 10 samples from April 2022(Random month): Daily OT: Max.3 hours Weekly OT: Max. 19 hours Monthly OT: Max. 82 hours 10 out of 10 samples from December 2021 (Random month): Daily OT: Max.3 hours Weekly OT: Max. 19.5 hours Weekly OT: Max. 19.5 hours Monthly OT: Max. 76.5 hours		



J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details: K: Approximate percentage of total workers on highest overtime hours:	☐ Yes ⊠ No _ <u>93_</u> %		
L: Is overtime voluntary?	Yes No Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: As per labour contract, payroll records and workers interview, it was noted that overtime is voluntary.	
Overtime Premiums			
M: Are the correct legal overtime premiums paid?	Yes No N/A – there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of <u>standard</u> wages: 150% of normal wage for overtime on workdays; 200% of normal wage for overtime on rest days; 300% of normal wage for overtime on statutory holidays.	
N: Is overtime paid at a premium?	Yes No	N1: If yes, please describe % of workers & frequency: 100% workers in every month	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	No         Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium)         Collective Bargaining agreements         Other         O1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or Other		
	N/A		
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	<ul> <li>Overtime is voluntary</li> <li>Onsite Collective bargaining allows 60+ hours/week</li> <li>Safeguards are in place to protect worker's health and safety</li> <li>Site can demonstrate exceptional circumstances</li> <li>Other reasons (please specify)</li> <li>N/A</li> </ul>		



complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:		
	N/A The legal requirement stated that the maximum overtime hours per month should be less than 36 hours.		
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ⊠ No Q1: If yes, please give details:		
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	⊠ Yes □ No		



#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

- 1. The factory had established anti-discrimination policy and procedure on hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
- 2. No evidence of discrimination was found in the factory.
- 3. The interviewed workers and worker representative did not feedback any cases of discrimination.
- 4. There was no evidence of sexual harassment.
- 5. There was an internal grievance mechanism, all interviewed workers were aware of the grievance channel in case they encountered discrimination cases.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Payrolls
- 2. Attendance records
- 3. Termination records
- 4. Training records
- 5. Workers interview

Any other comments:

Nil

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: <u>30</u> % A2: Female <u>70</u> %
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	2 female workers worked in skilled or technical roles.
C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability,	Hiring Compensation Access to training



gender, marital status, sexual orientation, union membership or political affiliation?:	
	C1: Please give details: Based on document review, worker interview and management interview, no evidence of any discrimination was detected.

Professional Development	
A: What type of training and development are available for workers?	Trainings for social accountability, quality, factory rule and legal laws and EHS etc.
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No

If no, please give details: N/A

Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None Observed	Objective evidence observed: (where relevant please add photo numbers) Not Applicable		
Local law and/or ETI requirement:			
Recommended corrective action:			

Observation:	
Description of observation: None Observed	<b>Objective evidence</b> observed: Not Applicable
Local law or ETI requirement:	
Comments:	

Good Examples observed:	
Description of Good Example (GE):	Objective Evidence
None Observed	Observed:



Not Applicable

#### 8: Regular Employment Is Provided

(Click here to return to summary of findings) (Click here to return to Key Information)

ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub– contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

#### Additional Elements: Responsible Recruitment

8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and

management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### Current systems:

1. The factory had established policy/procedure on legal employment.

2. All employees were recruited by the factory directly. No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified.

 Based labour document review and workers interviews, the factory had signed labour contract with all employees within one month after employment, and one copy of labour contract was issued to them.
 No subcontractor was used by factory.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Employee Manual,
- 2. Hiring and termination procedure
- 3. Labour contract
- 4. Personal files
- 5. Payroll records



Any other comments: Nil

Non-compliance:		
1. Description of non-compliance:         NC against ETI         NC against ETI         NC against ETI         NC against Local Law         NC against customer code:         None observed         Local law and/or ETI requirement:	<b>Objective evidence</b> <b>observed:</b> (where relevant please add photo numbers) Not Applicable	
Recommended corrective action:		

Observation:		
Description of observation: None observed	<b>Objective evidence</b> observed: Not Applicable	
Local law or ETI requirement:		
Comments:		

Good Examples obs	erved:
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not Applicable

### **Responsible Recruitment**

All Workers	
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	<ul> <li>Terms &amp; Conditions presented</li> <li>Understood by workers</li> <li>Same as actual conditions</li> <li>A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: N/A</li> </ul>



B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	☐ Yes ⊠ No B1: If yes, please describe details and specific category(ies) of workers affected: N/A
C: If yes, check all that apply:	Recruitment / hiring fees         Service fees         Application costs         Recommendation fees         Placement fees         Administrative, overhead or processing fees         Skills tests         Certifications         Medical screenings         Passports/ID's         Work / resident permits         Birth certificates         Police clearance fees         Any transport costs between work place and home         Any relocation costs after commencement of employment         New hire training / orientation fees         Medical exam fees         Deposit bonds or other deposits         Any other non-monetary assets         Other –         C1: If other, please give details:
D: If any checked, give details:	N/A

#### Migrant Workers: The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity A: Type of work undertaken by There were no migrants from different countries, only one worker migrant workers: came from non-Jiangsu province, she came from Inner Mongolia. The migrant worker work at paste workshop. She could access any post in the factory based on her working experience, ability and aspiration. B: Please give details about B1: Total number of (in country recruitment agencies) used: 0 recruitment agencies for migrant workers: B2: Total number of (outside of local country) recruitment agencies used: 0 C: Are migrant workers' voluntary 2 Yes C2: Observations: N/A deductions (such as for remittances) confirmed in writing by the worker and



is evidence of the transaction supplied by the facility to the worker?	C1: Please describe finding: N/A	
D: Are Any migrant workers in skilled, technical, or management roles Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and N/A	example of roles:

### NON-EMPLOYEE WORKERS

Recruitment Fees:	
A: Are there any fees?	Yes No
B: If yes, check all that apply:	Recruitment / hiring fees         Service fees         Application costs         Recommendation fees         Placement fees         Administrative, overhead or processing fees         Skills tests         Certifications         Medical screenings         Passports/ID's         Work / resident permits         Birth certificates         Police clearance fees         Any transport costs between work place and home         Any relocation costs after commencement of employment         New hire training / orientation fees         Medical exam fees         Deposit bonds or other deposits         Any other non-monetary assets         Other         B1 – If other, please give details:         N/A
C: If any checked, give details:	

#### Agency Workers (if applicable)

(workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)



A: Number of agencies used (average):	A1: Names if available: No agencies workers were used.
B: Were agency workers' age /	☐ Yes
pay / hours included within the	☐ No
scope of this audit?	N/A
C: Were sufficient documents for agency workers available for review?	☐ Yes ☐ No N/A
D: Is there a legal contract /	Yes
agreement with all agencies?	No
	D1: Please give details: N/A
E: Does the site have a system for	☐ Yes
checking labour standards of	☐ No
agencies?	E1: Please give details:
If yes, please give details.	N/A

<b>Contractors:</b> Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	<ul> <li>Yes</li> <li>No</li> <li>A1: If yes, how many contractors are present, please give details:</li> </ul>	
B: If <b>Yes</b> , how many workers supplied by contractors?	N/A	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: N/A	
D: If <b>Yes</b> , please give evidence for contractor workers being paid per law:	N/A	



#### 8A: Sub–Contracting and Homeworking

(Click here to return to summary of findings)

(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.
 8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

<b>Current Systems and Evidence Examined</b> To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.
Current systems:
<ol> <li>No home working was identified in the factory.</li> </ol>
2. Through the factory management and workers interview, no sub-contractors were used in this factory. All production processes were finished within the factory.
<ol> <li>If the client's products needed subcontractor, the factory would inform the client. Therefore, no apparent concern was detected regarding this section.</li> </ol>
Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):
Details:
1. Site tour (Calculation on total production and estimated capacity)
2. Materials in/out records
3. Management interview
A Workers interview

Non-compliance:		
1. Description of non-compliance:         NC against ETI/Additional Elements         NC against customer code:         None observed	Objective evidence observed: (where relevant please add photo numbers) Not Applicable	
Local law and/or ETI /Additional Elements requirement:		
Recommended corrective action:		



Observation:			
Description of observation: None observed Local law or ETI/Additional elements requirement:	<b>Objective evidence</b> <b>observed:</b> Not Applicable		
Comments:			

Good Examples observed:		
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not Applicable	

Summary of sub-contracting - if applicable  Not Applicable please x		
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	☐ Yes ☐ No A1: Please describe:	
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	☐ Yes ☐ No B1: If <b>Yes</b> , summarise details:	
C: Number of sub– contractors/agents used:		
D: Is there a site policy on sub- contracting?	☐ Yes ☐ No D1: If <b>Yes</b> , summarise details:	
E: What checks are in place to ensure no child labour is being used and work is safe?		

Summary of homeworking – if applicable Not Applicable please x		
A: If homeworking is being used, is	☐ Yes	
there evidence this has been	☐ No	
agreed with the main client?	A1: If <b>Yes</b> , summarise details:	



B: Number of homeworkers	B1: Male:	B2: Female:		Total:
C: Are homeworkers employed direct or through agents?	<ul> <li>Directly</li> <li>Through Agents</li> </ul>		C1: If throu agents:	gh agents, number of
D: Is there a site policy on homeworking?	☐ Yes ☐ No			
E: How does the site ensure worker hours and pay meet local laws for homeworkers?				
F: What processes are carried out by homeworkers?				
G: Do any contracts exist for homeworkers?	☐ Yes ☐ No G1: Please give details			
H: Are full records of homeworkers available at the site?	☐ Yes ☐ No			



#### 9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited. Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	Yes No A1: Please give details: Based on document review, management and workers interview, published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S, e.g., suggestion box, direct phone of top management
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Based on workers interview, workers knew the channels.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion box, direct phone of top management
D: Which of the following groups is there a grievance mechanism in place for?	<ul> <li>Workers</li> <li>Communities</li> <li>Suppliers</li> <li>Other</li> <li>D1: Please give details:</li> <li>Workers could raise their grievance to the workers representatives, suggestion box or boss directly.</li> </ul>
E: Are there any open disputes?	☐ Yes ⊠ No E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Yes No F1: If no, please give details
G: Is there a published and transparent disciplinary procedure?	∑ Yes □ No G1: If no, please explain



H: If yes, are workers aware of these the disciplinary procedure?	<ul><li>Yes</li><li>No</li><li>H1: If no, please give details</li></ul>
	ni. Il no, piedse give deidils
I: Does the disciplinary procedure allow	Yes
for deductions from wages (fines) for	No No
disciplinary purposes (see wages	
section)?	11: If yes, please give details

#### Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The factory had documented disciplinary rules and communicates to all workers. And the disciplinary rules were fair, reasonable and they met law requirements.
- 2. According to the factory regulation, physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation were prohibited in the factory.
- 3. The workers interviewed said they were never witnessed any cases of physical abuse or discipline, sexual or other harassment and verbal abuse or other forms of intimidation existed in this factory.
- 4. No evidence of harsh or inhumane treatment was found in factory rules.

### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Factory regulations
- 2. Hiring procedures and anti-harassment training records were checked.
- 3. Worker interview and management interview

Any other comments: Nil

Non-compliance:			
1. Description of non-compliance: NC against ETI NC against Local Law NC against customer code: None observed	<b>Objective evidence</b> <b>observed:</b> (where relevant please add photo numbers) Not Applicable.		
Local law and/or ETI requirement:			
Recommended corrective action:			



Observation:		
Description of observation: None observed	<b>Objective evidence</b> <b>observed:</b> Not Applicable	
Local law or ETI requirement: Comments:		

	Good Examples observed:	
Description of Good Example (GE): None observed		<b>Objective Evidence</b> <b>Observed:</b> Not Applicable



#### 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- 1. The factory had policy on legal employment policy.
- 2. Through document review, workers and management interviews, it was confirmed that all employees in the factory were Chinese, there was no foreign employee hired in the factory.
- 3. All workers would be reviewed and validated the original documentation before they employed. The factory recruited the new workers by the advertisements or the workers' recommendation.

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Labour contract.
- 2. Personnel files.
- 3. Worker permit
- 4. Hiring procedure.
- 5. Worker handbook.

Any other comments:

Nil

Non-compliance:			
1. Description of non-compliance:         NC against ETI/Additional Elements         NC against customer code:         None observed    Local law and/or ETI /Additional Elements requirement:	<b>Objective evidence</b> <b>observed:</b> (where relevant please add photo numbers) Not Applicable		
Recommended corrective action:			



Observation:		
Description of observation: None observed Local law or ETI/Additional Elements requirement:	<b>Objective evidence observed:</b> Not Applicable	
Comments:		

Good examples observed:		
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not Applicable	



#### 10. Other issue areas 10B2: Environment 2-Pillar

(Click here to return to summary of findings)

To be completed for a 2–Pillar SMETA Audit, and remove the following page which is 10B4 environment 4 pillar

10B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits.

10B2.2 The supplier should be aware of and comply with their end clients' environmental requirements. Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

1. The factory provided EIA report and approval from the local environment authority.

2. The annual monitoring report for waste air and water showed the pollutant discharging was in compliance with the environmental law.

3. The solid waste was disposed appropriately.

4. The factory management is aware of the environmental standards/code requirements and had a system in place to monitor their performance against these.

5. The factory established the environment policy and procedures, which was communicated with their suppliers.

6. The factory had the continuous improvement plan for their environmental performance. The factory recorded and reviewed the use and discharge of natural resources.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

1. Environmental policy

2. Registration form of environmental impacts of the construction

3. Approval document of environment impact assessment

4. Approval document for on-site inspection and acceptance of completed environmental protection facilities

5. Annual monitoring report for waste air and water

6. Training records on environment

7. Waste disposed records

8. Continuous improvement plan

9. Records of the use and discharge of natural resources

Any other comments:

Nil



Non-compliance:			
<ul> <li>1. Description of non-compliance:         <ul> <li>NC against ETI/Additional Elements</li> <li>NC against customer code:</li> <li>None observed</li> </ul> </li> <li>Local law and/or ETI/Additional Elements reserved</li> <li>Recommended corrective action:</li> </ul>	NC against Local	<b>Objective evidence</b> observed: (where relevant please add photo numbers) Not Applicable	

Observation:		
Description of observation: None observed Local law or ETI/Additional elements requirements:	<b>Objective evidence</b> observed: Not Applicable	
Comments:		

Good examples observed:		
Description of Good Example (GE): None observed	<b>Objective Evidence</b> <b>Observed:</b> Not Applicable	



Other findings

#### Other Findings Outside the Scope of the Code

None

#### **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None



### **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

 $\boxtimes$  Not Applicable please x



### **Photo Form**







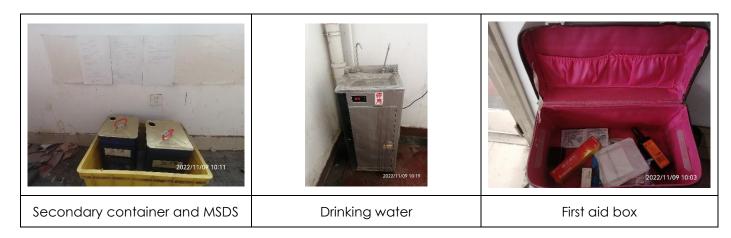


Fire extinguishers

Fire alarm

Evacuation plan



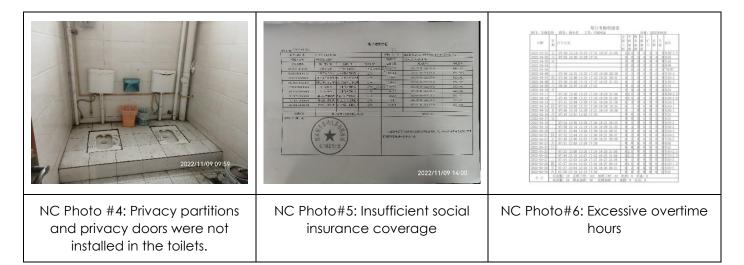






#### NC Photo Form









#### For more information visit: Sedexglobal.com

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

#### Click here for Buyer (A) & Buyer/Supplier (A/B) members:

http://www.surveymonkey.com/s.aspx?sm=riPsbE0PQ52ehCo3Inq5Iw\_3d\_3d

Click here for Supplier (B) members:

 $http://www.surveymonkey.com/s.aspx?sm=d3vYsCe48fre69DRgIY\_2brg\_3d\_3d$ 

#### **Click here for Auditors:**

https://www.surveymonkey.co.uk/r/BRTVCKP